

Handy Info Sheet 2: Delivery safety tips

If you're having LPG bottles delivered, there are a few safety non-negotiables you'll need to consider.



Obstacles

Are there any other obstacles that would make it difficult to deliver and install a large gas bottle? (Think 1.3m high.)

Trolley access over delicate or decorative surfaces should be avoided, so ideally there's a firm path for our delivery person.



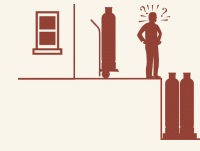
Stair access

Did you know that bottle exchange is done by one person? If access by stairs cannot be avoided, stair risers need to be less than 200mm high, treads need to be more than 200mm wide, and the total rise of the steps needs to be no more than 1.5m.



House proximity

A full bottle weighs 80kg!
Can our delivery person get close enough to the side of the house to unload the bottle without putting themselves at risk of injury?



Steep driveway

Can your driveway handle heavy vehicles? Is it too steep, soft, narrow or slippery/lacking grip?



Long driveway

Do you have a particularly long driveway? Is there room for a large vehicle to turn around?

If we can't safely access your property for any reason, we'll contact you and try to resolve the problem. We'll also leave a card behind detailing the problem.

If you've got any concerns, call us on **0800 762 542**.